



Mediation and Conflict Training For Businesses & Community Groups

Recent studies show that managers and business leaders spend 25 to 42% of their time dealing with conflict. Trained employees leaving the workplace due to conflict can also drain significant company resources. Corporate and industry reports indicate that it costs anywhere from 150 to 156% of one trained employee's salary to replace them. Faced with these facts, an investment in conflict management training simply makes good business sense for your organization.

Forward Focus, PLLC offers training services for businesses and community groups to limit the cost of conflict within those organizations and to prevent costly future disputes. Conflict can impact these groups in many ways including lost community impact or productivity, high turn-over rates, employee theft/shrinkage and reduced customer service and profitability.

Who can benefit from conflict management training?

- Business Owners
- Corporations
- Board Members
- Neighbors
- Nonprofit Groups
- Teachers & Schools
- Church leaders
- HR Professionals
- Managers & Executives
- Homeowners' Associations

Mediation and Consulting Services

Our attorney-mediators provide both direct mediation services and conflict management consulting services to businesses, community groups and nonprofit organizations in Nashville, Brentwood and the Middle Tennessee area. Whether your organization is experiencing the inevitable conflict associated with a change in leadership or if you simply want to help your business or community group become more successful, the skilled attorney-mediators of Forward Focus are available for one on one consultation for

you and/or your leadership. Should a conflict escalate within your organization and you wish to avoid the costly expense and delay of litigation, Forward Focus is also available to mediate your specific internal conflict. These services help groups and individuals evaluate and improve their ability to prevent and address conflict when it arises

Conflict Related Training Workshops

Forward Focus provides numerous workshops for your business, church, organization or community group. These trainings include an organization-wide conflict assessment survey to show you the costs of conflict within your organization. This invaluable information will help your group chart a course for conflict management and keep track of how far you have come as an organization. Forward Focus can also design a program that meets your organization's particular needs. Visit our website for details of any of the following training programs:

- Cost of Conflict in the Workplace (90 minutes)
- Self and Manager as Mediator Training for Business leaders and employees (8 hr or 12 hr)
- Peer Mediation for Elementary, Middle, High School and College Students
- Conflict Management for Educators and School Administrators (90 min., 8 hr and 12hr formats)
- Conflict Management for Health Care providers
- Conflict Management for Nonprofit Executives, Board Members and Volunteers
- Healthy Congregations Workshops
- Conflict Transformation for Churches and Religious Organizations (8 hr)

Contact Forward Focus, PLLC and let our attorney-mediators help you and your organization avoid conflict and all its costs.

www.ForwardFocusMediation.com